

SC 550 instructions

English



EN

SPECIFICATIONS

Network:	GSM 850/900/1800/1900 MHz
Dimensions:	128 mm x 50 mm x 11 mm
Weight:	74 g
Battery:	3.7V/600 mAh Li-ion battery
Operating ambient temperature:	Min: 0°C (32°F) Max: 40°C (104°F)
Charging ambient temperature:	Min: 0°C (32°F) Max: 40°C (104°F)
Storage temperature:	Min: -20°C (-4°F) Max: 60°C (140°F)

Changes and errors excepted.

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QSG\_Swisstone\_SC\_550\_en\_A3(A7)\_v1.1  
English



Version 1.1


IMPORTANT!


Use only compatible memory cards with this device. Compatible card type: microSD, microSDHC. Incompatible cards may damage the card itself, the device and corrupt any data stored on the card. Depending on the market some phones may have a pre-installed memory card.


MAKE A CALL

1.

Enter the phone number with the area code. You can delete digits with **Delete**.
2.

Press  to dial. Press **Hang up** to cancel dialling.
3.

Press  to end the call.

**Tip:** For international calls, always enter a + symbol before the country code to be able to use the phonebook optimally in any country. Press the  key twice to enter the international area code +.

1.

Receiver/ loudspeaker

Make phone calls holding the cell phone to the ear
2.

Display
3.

Left soft key

Main menu
4.

Right soft key

Phone book
5.

Call key

Dial and answer calls; open the call log
6.

Navigation key

- **Middle** - Start and quit FM-Radio (in FM-Radio menu)
  - **UP** - starts camera
  - **DOWN** - quick access to phonebook
  - **LEFT** - quick access to switch between user profiles
  - **RIGHT** - write new SMS
7.

End key

End a call, return to idle on/off
8.

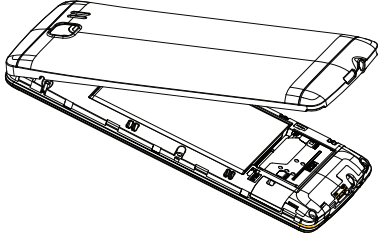
\*-key

Press to enter “\*” / “+” / “P” / “W”;when writing, press to enter special characters
9.

#-key

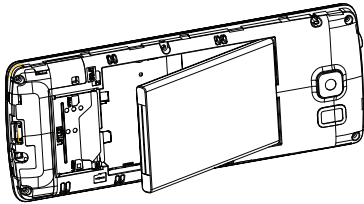
Long press to toggle between Silent and Normal mode

1. Remove the battery cover



Slide your fingernail in the recess on the left notch.

4. Insert the battery (required)



by pushing it into the battery compartment ensuring that the three contacts on the front touch the three spring contacts in the battery compartment.



5.


Replace the cover using gentle pressure with the thumb until it snaps back into place again.

When the battery performance is low, the empty battery symbol flashes to indicate the battery state. To recharge the battery, connect the mains adapter to the micro USB connector on the bottom side of the

ANSWER A CALL

1.

Press  or **Answer** to accept the call or press **Silent** to mute the ring signal. You can press  to reject the call directly.
2.

Press  to end the call.


CREATE PHONEBOOK ENTRY

1.


Press **Menu** ➔ **Contacts** ➔ **OK**.
2.

Select **Options** ➔ **New**.
3.

Select whether you want to save the contact on the SIM card or in the phone.
4.

Press the Middle key  to enter name.
5.

Press **OK**.
6.

Press the Middle key  to enter number.
7.

Enter the phone number including the area code.
8.

Then press **Save**.

10.

USB charging port

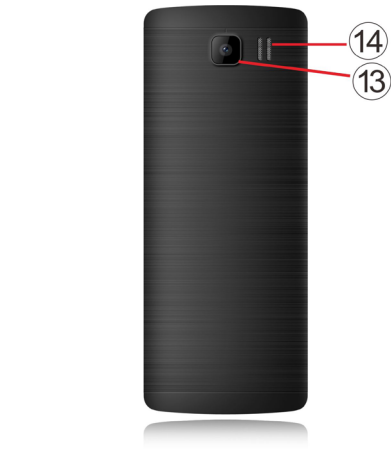
For battery charger
11.

3,5 mm headset socket
12.

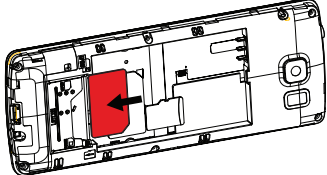
Torch LED
13.

Camera lens
14.

Loudspeaker



2. Insert the SIM card (required)




in one of the two SIM card slots (SIM1 or SIM2). If you will use only one SIM card, we recommend to use SIM1 slot. If you will use 2 SIM cards, please remove the plastic SIM 2 card from the SIM 2 slot. Then push it carefully in under the metal bracket. Make sure the contacts of the SIM card point downwards and the cut-off corner fits exactly in the recessed shaping of the holder. The contacts of the SIM card must not be scratched or bent. Try not to touch the contacts with your fingers.

phone.



During charging, the charge status icon moves (visible in the upper right corner of the display).


A complete charging process of the rechargeable battery takes approximately 3 hours. When the battery is fully charged the animation of the charge status icon stops.

POWER ON THE PHONE



Press and hold the red key  on the phone to turn it on and off.

If the SIM card is protected with a PIN code (Personal Identification Number), **Input PIN** is displayed.

Enter the SIM PIN code and press **OK** ( upper left corner of keypad). Delete with **Clear** ( upper right corner of keypad).

**Tip:** For international calls, always enter a + symbol before the country code to be able to use the phonebook optimally in any country. Press the  key twice to enter the international area code +.

VOLUME CONTROL

You can adjust the volume during a call using the keys **UP** and **DOWN** (  ) from the function ring of the middle key. The volume level is shown on the display.

INSTALL THE SIM CARD AND THE BATTERY

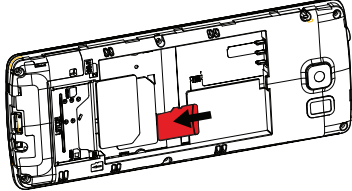
The SIM card holders are located inside the battery compartment.

CAUTION

Only use batteries, charger and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phone’s type approval and guarantee.

**Tip:** Some features require extra memory, to expand your phone’s storage capacity, install a micro SD card.

3. Micro-SD card (optional)



Carefully place the card into the holder next to the the SIM card holder. Make sure that the memory card contacts are facing down and that the card is placed in accordance with the marked area (see figure). Do not scratch or bend the card contacts.

SET LANGUAGE

The default language of the phone menu, messages and so on is determined by the SIM card used (Automatic). You can always switch between the languages supported by the phone.

1.

Press **Menu** ➔ **Settings** ➔ **OK**.
2.

Select **Phone settings** ➔ **OK**.
3.

Select **Language Settings** ➔ **OK**.
4.

Select **Display Language** ➔ **OK**.

SET TIME AND DATE

1.

Press **Menu** ➔ **Settings** ➔ **OK**.
2.

Select **Phone settings** ➔ **OK**.
3.

Select **Date & Time** ➔ **OK**.
4.

Enter the time (HH:MM).
5.






Enter the date (DD/MM/YYYY) ➔ **Done**.

ENTER TEXT

Select character

- Press a numerical key repeatedly until the desired character is shown.
- Wait a bit before entering the next character.

Special characters

- Press  to view a list of special characters.
- Select the desired character with up and down  and  or  and  to move left and right and press **OK** to enter.

Move the cursor within text

- Use the keys   /  and  , to move the cursor within the text.

Upper case, lower case and numerals

- Press  to choose the input mode.

Navigation key functions

- **UP** - starts camera function


- **DOWN** - quick access to switch between user profiles.

- **LEFT** - starts torch function.

- **RIGHT** - start new SMS.

You can edit the navigation key functions:  
**Menu ➔ Settings ➔ Phone settings ➔ Shortcut settings.**

SAFETY INSTRUCTIONS




**WARNING**

The unit and the accessories can contain small parts. Keep all of the equipment out of the reach of small children. The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

**NETWORK SERVICES AND COSTS**  
Your device is approved for use on the GSM 850/900/1800/1900 MHz networks. To use the device, you need a subscription with a service provider. Using network services may result in traffic costs. Some product features require support from the network, and you may need to subscribe to them.

**OPERATING ENVIRONMENT**  
Follow the rules and laws that apply wherever you are, and always turn off the unit whenever its use is prohibited or can cause interference or hazards. Only use the unit in its normal user position. This unit complies with guidelines for radiation when it is used either in a normal position against your ear, or when it is at least 1.5 cm from your body. If the unit


**LI-ION BATTERY**  
This product contains a Li-ion battery. There is a risk of fire and burns if the battery pack is handled improperly.



**WARNING**

Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 60° C (140° F), or dispose of in fire or water. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.

PROTECT YOUR HEARING




**WARNING**

Excessive exposure to loud sounds can cause hearing damage. Exposure to loud sounds while driving may distract your attention and cause an accident. Listen to a headset at a moderate level, and do not hold the device near your ear when the loudspeaker is in use.

- Do not drop the unit. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken.
  - Do not use strong chemicals to clean the unit.
- The advice above applies to the unit, battery, mains adapter and other accessories. If the phone is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

FM RADIO

- To listen to the radio, you should connect a compatible headset which acts as an antenna.
1. Press **Menu ➔ Multimedia ➔ OK.**
  2. Select **FM radio ➔ OK.**
  3. Set the Volume with the **⌘** and **#** keys.
  4. Select a Frequency using keys **◀** and **▶**.
  5. Mute and unmute the radio with the Middle key **⏸**.
  6. Press **Options**
- **Auto. search** – radio station scan and saving of the stations found.
- **Channel list** - list of the saved channels.
- **Manual input** – to select a frequency manually via fine tuning.
- **Background play** - plays the FM radio also if you press  or quit FM radio.

is carried close to your body in a case, belt holder or other holder, these holders should not contain any metal, and the product should be placed at the distance from your body specified above. Make sure that the distance instructions above are followed until the transfer is complete.

Parts of the unit are magnetic. The unit can attract metal objects. Do not keep credit cards or other magnetic media near the unit. There is a risk that information stored on them can be erased.

**MEDICAL UNITS**  
The use of equipment that transmits radio signals, for example, mobile phones, can interfere with insufficiently protected medical equipment. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions. If notices have been put up at health care facilities instructing you to turn off the unit while you are there, you should comply. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals

EMERGENCY CALLS

**Important!**

Mobile phones use radio signals, the mobile phone network, the terrestrial network and user-program-med functions. This means that connection cannot be guaranteed in all circumstances. Therefore, never rely only on a mobile phone for very important calls such as medical emergencies.

**WARRANTY**  
In case you need support during setup or usage of your mobile phone you will find the relevant contact details on the following website:  
[www.swisstone.com](http://www.swisstone.com)  
If you detect a defect resulting from manufacturing and/or material faults within 24 months from purchase, please contact your dealer. The warranty does not apply for improper treatment or failure to comply with information contained in this user guide, for interference on device executed by dealer or user (e. g. installations, software downloads,...) and for total loss. Furthermore it does not apply to ingress of liquids, use of force, non-maintenance, improper operation or other circumstances caused by the user. It also does not apply to failure caused by a thunderstorm or any other voltage fluctuations.

The manufacturer reserves the right in this case to charge the customer for replacement or repair. For wear parts such as batteries, keyboard or casing a restricted warranty period of 6 months is valid. Manuals and possibly supplied software are excluded from this warranty.

RESET TO FACTORY SETTINGS

1. **Phone Settings ➔ Restore factory settings.**  
The PIN code to reset to default settings is **1234**.
  2. Confirm with **OK**.
- Tip:*** This code is also needed for enabling or changing the phone lock password.

**IMPLANTED MEDICAL DEVICES**  
To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15 cm between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15 cm from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.

If you have any reason to suspect that interference is taking place, turn the phone off immediately. If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

**VEHICLES**  
Radio signals can affect electronic systems in motor vehicles (for example, electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment. Do not keep or transport flammable liquids, gases or explosives together with the unit or its accessories.

For vehicles equipped with air bags: Remember that air bags fill with air with considerable force. Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand.

Serious injuries may be caused if the mobile phone equipment is incorrectly installed and the airbag fills with air.

It is prohibited to use the unit in flight. Turn off the unit before you board a plane. Using wireless telecom units inside a plane can pose risks to air safety and interfere with telecommunications. It may also be illegal.

Further or other claims arising from the manufacturer's warranty are excluded. Thus, there is no liability claim for business interruption, loss of profits, loss of data, additionally installed software by user or other information. The receipt with purchase date forms the warranty proof.

**AREAS WITH EXPLOSION RISK**  
Always turn off the unit when you are in an area where there is a risk of explosion. Follow all signs and instructions. There is a risk of explosion in places that include areas where you are normally requested to turn off your car engine. In these areas, sparks can cause explosion or fire which can lead to personal injury or even death. Turn off the unit at filling stations, and any other place that has fuel pumps and auto repair facilities.

Follow the restrictions that apply to the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress. Areas with risk for explosion are often – but not always – clearly marked. This also applies to below decks on ships; the transport or storage of chemicals; vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

**CARE AND MAINTENANCE**  
Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain/snowfall, moisture and all types of liquid can contain substances that corrode the electronic circuits. If the unit gets wet, you should remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside which can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.

**SPECIFIC ABSORPTION RATE (SAR)**  
This device meets applicable international safety requirements for exposure to radio waves. The highest SAR value under the ICNIRP guidelines for use of the device at the ear is 0,XXX W/kg measured over 10 g tissue.  
The maximum limit according to ICNIRP is 2.0 W/kg measured over 10 g tissue.

**DECLARATION OF CONFORMITY**  
We hereby declare that swisstone SC 550 is conform to the essential requirements and other relevant regulations contained in the Directives 2014/53/EU (RED) and 2011/65/EC (RoHS).  
A copy of the Declaration of Conformity is available at [www.swisstone.com](http://www.swisstone.com)