

# Primo™ 215

## Quick Start Guide

English



EN

Primo  
BY DORO

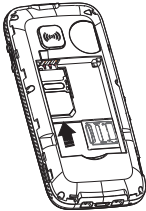
### Specifications

Network bands (MHz) [maximum radio-frequency power/dBm]:	GSM 900 [33] / 1800 [30] / 1900 [30]
Bluetooth (GHz) [maximum radio-frequency power/dBm]:	3.0 (2.4) [10]
Dimensions:	110 mm x 51 mm x 13 mm
Weight:	83 g
Battery:	3.7V/1000 mAh Li-ion battery
Operating ambient temperature:	Min: 0°C (32°F) Max: 40°C (104°F)
Charging ambient temperature:	Min: 0°C (32°F) Max: 40°C (104°F)
Storage temperature:	Min: -20°C (-4°F) Max: 60°C (140°F)

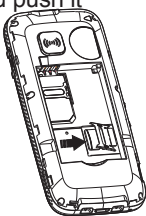
Changes and errors excepted.

1. Keypad lock
2. Torch LED
3. Headset socket For 3.5 mm standard headset
4. Arrow keys Press to open shortcut functions; press to open messages; scroll up and down in menus and lists
5. Left soft key Press to open main menu
6. Right soft key Press to open phonebook
7. Call key Make and answer calls; press once to open the call log
8. End key Press to end a call; press to return to standby; press and hold to turn the **phone on and off**
9. Numerical keys Press to enter numbers; long press key 1, to call your voice mailbox (phone number must be stored); when writing, press to input numbers or characters

2. SIM card (required) Insert the SIM card by carefully sliding it under the metal bracket. Make sure the contacts on the SIM card face down and the cut off corner is aligned with the immersed shape of the bracket. Do not scratch or bend the card contacts. Try not to touch the contacts with your fingers.



- Tip:** Some features may require extra memory, to expand your phone's storage capacity, install a micro SD card.
3. Micro-SD card (optional) Lightly press the card holder and push it carefully toward the corner of the compartment. The card holder can now be flipped up vertically. Place the memory card in the black plastic bracket. Make sure that the memory card contacts are facing down and that the card is placed in accordance with the marked area (see figure). Do not scratch or bend the card contacts. Push the metal holder back down, press it flat and slide it until it snaps into place.



10. key From standby press to enter “\*” / “+” / “P” / “W”; when writing, press to enter special characters
11. key Long press to toggle between silent and normal mode
12. Micro-USB port For charger
13. Cradle contacts
14. Torch on and off
15. Assistance key
16. Speaker

4. Insert the battery by pushing it into the compartment, ensuring that the three contacts on the battery touches the three spring contacts in the battery compartment. Replace the cover and press it all the way around to make sure it is closed.



When the battery performance is low, the empty battery symbol flashes to indicate the battery state and an alarm signal will sound. To recharge the battery, connect the mains adapter to the micro USB connector on the bottom side of the phone.

When the battery charger is connected to the phone, the red charging LED is on. The battery charge icon moves when the battery is charging (visible in the upper right corner of the display). It takes approximately 3 hours to fully charge the rechargeable battery. When fully charged the charge icon stops moving.

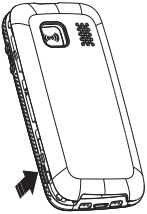
### Install SIM card, memory card and battery

The SIM and memory card holders are located inside the battery compartment.

#### CAUTION

Only use batteries, charger and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phone's type approval and guarantee.

1. Remove the cover by sliding your fingernail into the small notch on the bottom side of the phone and pull the cover upward. If the battery is installed, slide your fingernail in the notch next to the battery to lift it up.



### Power on the phone

Press and hold the red key on the phone to turn it on and off.

If the SIM card is valid but protected with a PIN code (Personal Identification Number), **Enter PIN** is displayed.

Enter the SIM PIN code and press **OK** ( upper left corner of keypad). Delete with **Delete** ( upper right corner of keypad).


### Set the language

By default the phone's menu language is determined by the SIM card. You can always switch between the languages supported by the phone.



1. Press **Menu** → **Settings** → **OK**.
2. Select **Phone settings** → **OK**.
3. Select **Language** → **OK**.
4. Select language from the list → **OK**.




Set time and date

- 1. Press **Menu** ➔ **Settings** ➔ **OK**.
- 2. Select **Phone** ➔ **OK**.
- 3. Select **Time and date** ➔ **OK**.
- 4. Select **Set home city** ➔ **OK**.
- 5. Select a city from the list ➔ **OK**.
- 6. Select **Set time/date** ➔ **OK**.
- 7. Enter the time (HH:MM) ➔ .
- 8. Enter the date (DD/MM/YYYY) ➔ **OK**.


Make a call

- 1. Enter the phone number with the area code. You can delete digits with **Clear**.
- 2. Press  to dial. Press **Abort** to cancel the call.
- 3. Press  to end the call.

**Tip:** For international calls, always enter a + symbol before the country code to be able to use the phonebook optimally in any country. Press the  key twice to enter the international area code +.

Li-ion battery


This product contains a Li-ion battery. There is a risk of fire and burns if the battery pack is handled improperly.



**WARNING**

Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 60° C (140° F), or dispose of in fire or water. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.

Protect your hearing






**WARNING**

Excessive exposure to loud sounds can cause hearing damage. Exposure to loud sounds while driving may distract your attention and cause an accident. Listen to a headset at a moderate level, and do not hold the device near your ear when the loudspeaker is in use.

Emergency calls

**Important!** Mobile phones use radio signals, the mobile phone network, the terrestrial network and user-programmed functions. This means that connection cannot be guaranteed in all circumstances. Therefore, never rely only on a mobile phone for very important calls such as medical emergencies.

Answer a call


- 1. Press  or **Answer** to accept the call or press reject to reject the call (busy signal). Alternatively, you can press  to reject the call directly.
- 2. Press  to end the call.

Assistance key

**IMPORTANT!** Always inform the recipients that they are listed as your assistance contacts.

In order to possibly make everyday safer, the phone has an assistance key. The assistance key makes it easy to contact the help numbers you have predefined in the Assistance number list.

Before the assistance key can be used, the assistance function has to be activated, phone numbers added to the number list and, the text message edited with the information you want to send.

- Press the key 3 times within 1 second. The assistance call begins after a default delay of 3 seconds. In this time you can prevent a possible false alarm by pressing **Cancel** or .


Vehicles

Radio signals can affect electronic systems in motor vehicles (for example, electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment. Do not keep or transport flammable liquids, gases or explosives together with the unit or its accessories. For vehicles equipped with air bags: Remember that air bags fill with air with considerable force. Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand. Serious injuries may be caused if the mobile phone equipment is incorrectly installed and the airbag fills with air. It is prohibited to use the unit in flight. Turn off the unit before you board a plane. Using wireless telecom units inside a plane can pose risks to air safety and interfere with telecommunications. It may also be illegal.

Care and maintenance

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.


- Protect the unit from moisture. Rain/snowfall, moisture and all types of liquid can contain substances that corrode the electronic circuits. If the unit gets wet, you should remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside which can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop the unit. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken.
- Do not use strong chemicals to clean the unit.

- An assistance text message (SMS) is sent to all recipients.
- The first recipient in the list is dialled. If the call is not answered, the next number is dialled. Dialling is repeated 3 times or until the call is answered, or until **Cancel** or  is pressed.

Assistance key settings:

**Settings** ➔ **SOS setting** ➔ .

Safety instructions



**WARNING**

The unit and the accessories can contain small parts. Keep all of the equipment out of the reach of small children. The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

Network services and costs

Your device is approved for use on the GSM 900/1800 MHz networks. To use the device, you need a subscription with a service provider. Using network services may result in traffic costs. Some product features require support from the network, and you may need to subscribe to them.

Operating environment

Follow the rules and laws that apply wherever you are, and always turn off the unit whenever its use is prohibited or can cause interference or hazards. Only use the unit in its normal user position. Parts of the unit are magnetic. The unit can attract metal objects. Do not keep credit cards or other magnetic media near the unit. There is a risk that information stored on them can be erased.

The advice above applies to the unit, battery, mains adapter and other accessories. If the phone is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

Warranty

In case you need support during setup or usage of your mobile phone you will find the relevant contact details on the following website: <http://www.primobydoro.com/support>

If you detect a defect resulting from manufacturing and/or material faults within 24 months from purchase, please contact your dealer. The warranty does not apply for improper treatment or failure to comply with information contained in this user guide, for interference on device executed by dealer or user (e. g. installations, software downloads,...) and for total loss. Furthermore it does not apply to ingress of liquids, use of force, non-maintenance, improper operation or other circumstances caused by the user. It also does not apply to failure caused by a thunderstorm or any other voltage fluctuations. The manufacturer reserves the right in this case to charge the customer for replacement or repair. For wear parts such as batteries, keyboard or casing a restricted warranty period of 6 months is valid. Manuals and possibly supplied software are excluded from this warranty. Further or other claims arising from the manufacturer's warranty are excluded. Thus, there is no liability claim for business interruption, loss of profits, loss of data, additionally installed software by user or other information. The receipt with purchase date forms the warranty proof.

Specific Absorption Rate (SAR)

This device meets applicable international safety requirements for exposure to radio waves. Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines from the independent scientific organization ICNIRP (International Commission of Non-Ionizing Radiation Protection).

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg averaged over 10 grams of tissue and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

Medical units

The use of equipment that transmits radio signals, for example, mobile phones, can interfere with insufficiently protected medical equipment. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions. If notices have been put up at health care facilities instructing you to turn off the unit while you are there, you should comply. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals.

Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15 cm between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15 cm from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.

If you have any reason to suspect that interference is taking place, turn the phone off immediately. If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Areas with explosion risk

Always turn off the unit when you are in an area where there is a risk of explosion. Follow all signs and instructions. There is a risk of explosion in places that include areas where you are normally requested to turn off your car engine. In these areas, sparks can cause explosion or fire which can lead to personal injury or even death.

Turn off the unit at filling stations, and any other place that has fuel pumps and auto repair facilities.

Follow the restrictions that apply to the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress. Areas with risk for explosion are often – but not always – clearly marked. This also applies to below decks on ships; the transport or storage of chemicals; vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Head SAR: 0.316 W/kg

Body SAR: 0.735 W/kg

During normal use, the SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the output power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

This device meets RF exposure guidelines when used against the head or when positioned at least 0.5 cm away from the body. When a carry case, belt clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above stated separation distance from the body.

The World Health Organization (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile devices. If you are interested in reducing your exposure, they recommend you reduce your usage or use a hands-free accessory to keep the device away from your head and body.

EU declaration of conformity

Hereby, IVS GmbH declares that the radio equipment type Primo™ 215 is in compliance with Directives: 1999/05/EC or 2014/53/EU and 2011/65/EU. The full text of the EU declaration of conformity is available at the following internet address: <http://www.primobydoro.com/support>.